

At CanadianVisa.org, your privacy will be strictly safeguarded as you use our online application services for Canadian immigration. Please check this statement periodically in the future in order to keep track of any changes we may have to introduce. The decision to implement any necessary change is made at our sole discretion. The current Privacy Policy statement can help you understand the process of collecting personal information and the use of that information by the A.C.G. GROUP LTD Organization. Should you have any questions regarding the collection and use of personal information, you can contact our privacy officer at the following email address: [Csr@canadianvisa.org](mailto:Csr@canadianvisa.org).

## **Information Collection**

The information collected by CanadianVisa.org is personal, identifiable information regarding you (that is, your “Data”) that is valid at the time of purchase, including the following:

- . Name
- . Age
- . Gender
- . Country
- . Zip code
- . Address
- . Phone and/or mobile numbers
- . Email
- . IP address, browser information
- . Data for market research involving patterns of customer usage

## **Use of Personal Information and Its Disclosure**

Your Data will be used for our legitimate business-related and marketing purposes. Below is a list of what these purposes may include:

- . Enhancing the quality of our customer services.
- . Processing of inquiries and orders.

- . Further improvements to our services and website.
- . Helping resolve any disputes, collecting fees, and carrying out troubleshooting activities.
- . Conducting surveys for the purpose of market research.
- . Periodic invitations for current subscribers to take advantage of opportunities and participate in our surveys and contests.
- . Supplying our customers with information on our products and services.

**If you choose to discontinue receiving our marketing emails, you can follow the instructions provided with any specific communication, or you can contact us at the following email address: [Csr@canadianvisa.org](mailto:Csr@canadianvisa.org).**

The A.C.G. Group LTD Organization reserves the right to share information collected on users with our business partners, sponsors or third parties. In such cases, we will provide information in aggregate form to ensure there is no identification of individual users. **Should you decide to stop receiving online marketing information sent by third-party companies, you are kindly asked to contact our privacy officer at the following email address: [Csr@canadianvisa.org](mailto:Csr@canadianvisa.org).**

Please note that subscribers receive email messages from Canadianvisa.org informing them of products, improvements, new services offered, notices of scheduled services, etc. Should you choose to opt out of receiving such emails, you can suspend your subscription.

## **Information on the Collection of Payments**

When you first purchase any of our products with your credit card, we will ask you to submit specific card data, including the card number and card details. Because the security of Canadianvisa.org is guaranteed by the web server we use, thanks to state-of-the-art and regularly updated information security technology, your credit card details will be protected

throughout the process of data transmission. This technology is called Secure Socket Layers (SSL) and is used to provide the security for billions of dollars in transactions carried out over the Internet. If you would like to use alternative payment methods, Canadianvisa.org will offer you the mediators we use: PayPal and GiroPay.

## **Security Policy**

The Data of the users of CanadianVisa.org is securely protected from unauthorized access. The measures we take guarantee that your Data is protected from any alterations, accidental or unlawful destruction and accidental loss. We always exert reasonable efforts in order to ensure the protection of your Data against misuse, loss or alteration by third parties. But you should also be aware that when information is transmitted over the Internet, transmissions are subject to a certain amount of risk. The security tools we employ and the procedures we implement ensure the limitation of any access to personal and private information. With these tools and procedures, we can locate access by unauthorized users to prevent it. We are proud to offer security measures that abide by high industry standards. That is why we have not yet received complaints regarding cases of penetration of our security system. But there is always a certain amount of risk of thieves who may thwart the security system we implement.

We use cookies on the computers of our clients to make the user experience simple and easy. If you choose not to accept cookies, you can do that by setting your browser preferences. We would like to inform you that in cookie-rejecting mode, the service may function with some problems. The data controlled by Canadianvisa.org is stored securely behind firewalls to ensure it is protected from loss, misuse or changes.

The Canadianvisa.org site provides links to different sites. If

you click on these links, you will be directed to another website. These websites have their own privacy protection notices, and we advise you to read the notice provided by each of these websites, because there can be differences from our privacy protection.

## **Data Access and Contact Information**

You can ask for a copy of the Data we have collected from you or send us data to correct your personal information. For this purpose, you can contact our privacy officer at the following email address:

[Csr@canadianvisa.org](mailto:Csr@canadianvisa.org) alternatively, you can write to our postal address:

Privacy Officer

A.C.G. Group LTD  
1066 West Hastings st,  
Vancouver, BC V6E 3X2  
British Columbia  
Canada

## **Changes to the Present Policy**

We may need to introduce periodic changes to our Privacy Policy statement. We may also need to introduce periodic changes to the manner in which we use your Data in connection with any changes we make in our privacy practices. In the event of such changes, you will be informed of the specific changes to our Privacy Policy through a prominent notice published on our website.